

Aaron Henry

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OBJECTIVE

I am interested in applying for the Network Administrator position.

PROFESSIONAL EXPERIENCE

(2010-Present) Techwebhosting Internet Solutions **Co-Founder**

I provided IT consulting for small companies. Consulted with the clients to understand the issues they were having, then generated and implemented solutions.

- Deploying and managing servers, including virtual appliances
- Managing backup operations
- Normal IT support desk functions
- Programming software solutions for customer needs
- Implementing surveillance systems
- Scheduling project rollouts
- Equipment preparation for rollouts
- Working as an intermediate with other companies that provide services to our mutual customers
- Managing company finances
- Developing quotes for projects

(Co-Op 2021) TEKsystems **Help Desk Representative**

I answered employee questions and provided remote support as need to quickly resolve user issues.

- Diagnosed and resolved employee issues
- Documented issue in a ticketing system

(Co-Op 2020) TEKsystems **Computer Repair Technician**

I repaired laptops in a fast-paced environment to meet customer quotas and deadlines.

- Diagnosed issues
- Documented and informed the customer of the diagnosis
- Ordering Parts
- Performed hardware and software repairs

TECHNICAL SKILLS

Networking	TCP/IP, DNS, DHCP, Firewall Rules, Routing, NAT, ACL, WiFi, VOIP
Operating Systems	Window XP-11, Server 2003-2019, Linux Debian 9-11,
Applications	Active Directory, Group Police, Citrix XenServer/XCP-NG, ProxMox, VMware, TrueNAS, MinIO, Duplicati, Syncthing, Norton Ghost, Acronis true image, Clonezilla, Visual Studio 2019, Visio, Microsoft Office, Microsoft Teams
Databases	Microsoft SQL, MySQL/MariaDB, PostgreSQL, SQLite
Languages	PHP, SQL, HTML, CSS, C#, Bash, MS-DOS, AutoHotKey
Technical Writing	Experience using UML and agile methodologies

EDUCATION

(Expected May 2022) University of Louisville, College of Business

Bachelor of Science in Business Administration. Major: Computer Information Systems, Concentration: Web Development.

REFERENCES

Available upon request.